TABLE OF CONTENTS

Session 1 Assessing and Enhancing Court Performance

1	Global Measures of Court Performance, International Consortium for Court	
	Excellence (2018). Available at : http://www.courtexcellence.com/Resource/The	
	-Framework.aspx	01
2	E Richardson, P Spencer and D Wexler, The International Framework for Court	
	Excellence and Therapeutic Jurisprudence: Creating Excellent Court and	
	Enhancing Wellbeing, 25 Journal of Judicial Administration 148, (2016)	75
3	Marilyn Warren AC, <i>The Aspiration of Excellence</i> , A Paper presented at Judiciary of the Future – International Conference on Court Excellence, Singer and 28 20 January 2016	95
4	Singapore' 28-29 January 2016 Justice P. Sathasivam, <i>Effective District Administration and Court Management</i> ,	
	Lecture delivered at Tamil Nadu State Judicial Academy on 15th June	
	2013	125

Session 2 Court Excellence Indicators and Model Court Plan

1	<i>NCMS Baseline Report on National Framework of Court Excellence</i> , Report of the sub-committee headed by Hon'ble Ms. Justice G. Rohini	141
2	NCMS Baseline Report on Court Development Planning System (Infrastructure & Budgeting), Report of the sub-committee headed by Hon'ble Mr. Justice Badar Durrez Ahmed	183
3	Ingo Keilitz, Kate Lonergan, Nicholas Menzies & Fernando Fernandez-Monge, <i>An Introduction to Selecting the Right Indicators to Improve Court Performance</i> , Just Development, Issue 3, May-2014 (The World Bank) p. 1-5 Justice R. C. Chavan, " <i>Creating Model Courts in India</i> ", A write up prepared	241
-	for NJA Conference	247
5	Arunav Kaul, <i>Performance Indicators: Working of Magistrates' Courts in India,</i> :A Comparative Perspective, in State of Indian Judiciary: A Report by Daksh Chapter -2 Approaches to Justice in India 2018 EBC	257
6	Case Law:	

✓ Imtiyaz Ahmad v. State of U. P., (2017) 3 SCC 658...... 273

Session 5 Best Practice Solutions for Improving Court Performance

1	Brian Ostrom, Roger Hanson, and Judge Kevin Burke, Becoming a High	
	Performance Court, The Court Manager, Volume 26, Issue 4, p. 35-43. Available at:	
	https://www.ncsc.org/~/media/Files/PDF/Newsroom/Court-Manager-HPC.ashx	287
2		
4	Brian J. Ostrom and Roger A. Hanson, <i>The High Performance Court</i> <i>Framework, A road Map for Improving Court Management</i> , National Center for	
	State Courts 2010. Available at :	
	http://ncsc.contentdm.oclc.org/cdm/ref/collection/ctadmin/id/2040	297
3	Sharing approaches with the Private Sector: Measuring and Managing Quality	291
	of Justice Services, Chapter 5 'Improving the Performance of Justice	
	Institutions' (A World Bank 2008), p. 109-126	303
4	Vasujith Ram, Evaluating Judicial Performance: A Comparative Perspective, in	
	State of Indian Judiciary: A Report by Daksh, Chapter 7, p-103 (Lucknow: Easter Book Company, 2016)	321
5	Justice Manju Goel, A Short Note on Professional Ethics for Lawyers, in Module	
	for Training of Legal Services Lawyers: Part-3, National Legal Services	
	Authority, 109 (New Delhi, 2018)	335
6	Case Law:	
	✓ All India Judges' Association v. UoI, 2018 SCC OnLine SC 971	353
	✓ Hussain v. UoI, (2017) 5 SCC 702	359
	✓ Rameshwari Devi v. Nirmala Devi, (2011) 8 SCC 249	
	· Rumesnivari Devi v. Nirman Devi, (2011) 0 500 24)	377

Note: Some of the Cases in the Reference Material is abridged and limited by editing in order to highlight some issues pertinent for discussion in the programme. Please read the full judgment for conclusive opinion.